Quality Policy Statement

At SNCMSUK we pride ourselves in tackling the most challenging and pressing technology problems that UK Defence faces. Quality, and the trust it engenders, lies at the very heart of that offer.

SNCMSUK strives to exceed customer expectations through a culture of continuous improvement and adaptation to a changing strategic landscape.

Our vision is to deliver innovation and integration to the Customer with Services that strengthen UK Government and Coalition Partners.

We will achieve this by:

- Senior management demonstrating leadership and commitment by taking accountability for the effectiveness of the Quality Management System.
- Implementing and committing to a process for establishing and reviewing quality objectives and KPIs and assigning responsibilities and sufficient resource for the achievement of objectives.
- Continuing to operate a Quality Management System that conforms to the requirements of ISO 9001:2015 and other applicable requirements, ensuring suitable and sufficient internal training, expertise, and documentation is in place.
- Regularly inviting, evaluating, and acting on feedback on customer and colleague satisfaction.
- Promoting collaboration and identifying and sharing ‘best practice’ in all business activities.
- Regularly monitoring the performance of the Quality Management System through a programme of internal audits, continued certification assessments, and Senior management reviews.

This Policy and the business Objectives will be reviewed annually and/or when significant changes are identified.

Hywel Baker
Managing Director
Sierra Nevada Corporation Mission Systems UK (SNCMSUK)
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DREAM. INNOVATE. INSPIRE.