



Quality Policy

SNCMSUK is committed to delivering the best of breed ISTAR, Aviation, and Space capability and training solutions to specialist areas of the UK Government by making niche technologies accessible and affordable, supported by highly skilled and trained individuals within the organisation.

Our vision is for SNCMSUK to be the “go to” company in the U.K. for Intelligence Surveillance and Reconnaissance (ISR) systems integration. SNCMSUK commits to ensure its growth to achieve this vision is in line with U.K. Social Values and the U.K. Prosperity Agenda.

SNCMSUK strives to exceed customers' needs and expectations through a culture of continuous improvement.

We will achieve this by:

- Senior management demonstrating leadership and commitment by taking accountability for the effectiveness of the Quality Management System.
- Implementing and committing to a process for establishing and reviewing quality objectives and KPIs and assigning responsibilities and sufficient resource for the achievement of objectives.
- Continuing to operate a Quality Management System that conforms to the requirements of ISO 9001:2015, ensuring suitable and sufficient internal training, expertise, and documentation is in place.
- Regularly inviting, evaluating, and acting on feedback on customer and colleague satisfaction.
- Promoting collaboration and identifying and sharing ‘best practice’ in all business activities.
- Regularly monitoring the performance of the Quality Management System through a programme of internal audits, continued certification assessments, and Senior management reviews.

This Policy will be reviewed annually and/or when significant changes are identified.

A handwritten signature in black ink, appearing to read 'Hywel Baker', with a small horizontal line at the end.

Hywel Baker
Managing Director
Sierra Nevada Corporation Mission Systems UK (SNCMSUK)
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DREAM. INNOVATE. INSPIRE.™