

SNC Mission Systems UK (“SNC MS UK”, “we”, “us”, “our”)

Effective date: 22 January 2026

Version: 1.0

This Privacy & Cookies Policy explains how we collect, use, disclose, and protect your personal data when you use our website (the “Website”). It also explains your privacy rights and how to contact us. Our website is not intended for children and we do not routinely process children’s personal data.

Who we are and how to contact us:

Controller: SNC Mission Systems UK

Email (all privacy enquiries and rights requests): [data.protection@snc-ms.uk](mailto:data.protection@snc-ms.uk)

## **2. Scope of this Policy**

This Policy applies only to the actions of SNC MS UK and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

For purposes of the applicable data protection laws (including the Data Protection Act 2018), SNC MS UK is the “data controller”. This means that SNC MS UK determines the purposes for which, and the manner in which, your data (as outlined in more detail below) is processed.

## **3. Data collected**

We may collect the following data, which includes personal data, from you:

- IP address (automatically collected unless switched off in your Google Analytics account);
- web browser type and version (automatically collected);
- cookie preferences and consent records (automatically collected);
- operating system (automatically collected);
- a list of URLs starting with a referring site, your activity on this Website, and the site you exit to (automatically collected);
- information on how you found the Website and related search terms;
- first name, last name and email address (via our Website contact form), in each case, in accordance with this Policy;
- any other information you choose to provide in free-text fields.

## **4. How we collect data**

We collect data in the following ways:

- data is given to us by you;
- data is received from other sources (Google Analytics); and
- data is collected automatically.

## **5. Data that is given to us by you**

SNC MS UK will collect your data in a number of ways, for example:

- when you contact us through the Website, by telephone, post, e-mail or through any other means;
- when you use our services; in each case, in accordance with this Policy.

We do not ask you for special category data via the Website. Please avoid including sensitive information in free-text fields.

## **6. Data that is received from third parties**

SNC MS UK will receive data about you from the following third parties:

- Google Analytics.

## **7. Data that is received from publicly available third parties sources**

We will receive data about you from the following publicly available third party sources:

- Google Analytics.

## **8. Our use of data**

Any or all of the above data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website. Specifically, data may be used by us for the following reasons:

- improvement of our products/services;
- contact you directly to respond to a request you make via our Website contact form;
- contact for market research purposes which may be done using email, telephone, fax or mail. Such information may be used to customise or update the Website, in each case, in accordance with this Policy.

We may use your data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed “Your rights” below).

## **9. Direct Marketing**

We will only send you direct marketing if you have **\*\*opted in\*\*** or if another lawful method applies. You can opt out at any time by using the unsubscribe link in emails or by contacting **\*\*data.protection@snc-ms.uk\*\***. For recipients in the United States, we comply with applicable email marketing requirements.

## **10. Who we share data with**

We share personal data with:

- Service providers (processors) who support our Website and business operations (e.g., website hosting, security, analytics, IT support, Microsoft 365, email delivery). They only process data under our instructions and subject to appropriate contractual safeguards.
- Professional advisers (e.g., legal counsel, auditors) where necessary.
- Authorities and regulators where required by law or to protect legal rights.
- Business transfers: If we undergo a reorganisation, merger, or sale, your data may transfer to the new owner under this Policy.

We do **not** sell your personal data.

## **11. International data transfers**

Some service providers may be located outside the UK. Where we make restricted transfers, we use one or more of the following safeguards:

- UK adequacy regulations (including the UK–US Data Bridge for eligible US recipients),
- the UK International Data Transfer Agreement (IDTA) or the UK Addendum to the EU Standard Contractual Clauses, and
- documented Transfer Risk Assessments (TRAs), as required.

If no appropriate safeguard is available, we may rely on a limited Article 49 UK GDPR derogation where applicable. You can contact us for details of the specific safeguards for your data.

## **12. Cookies**

Our Website uses cookies to distinguish you from other users of our Website. This helps us to provide you with a good experience when you browse our Website and also allows us to improve our Website.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of our Website. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms.

Performance cookies. These allow us to recognise and count the number of visitors and to see how visitors navigate our Website when they are using it. This helps us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily.

You can find more information about the individual cookies we use and the purposes for which we use them below:

- Cookie Name: Google Analytics
- Purpose: We use Google Analytics to understand how our media campaigns work and how you interact with our Website in order to improve the user experience.
- More information: <https://policies.google.com/technologies/partner-sites>

You can opt out of performance cookies by toggling this option within the Cookie Banner, under 'Performance Cookies'. In order to view the Cookie Banner, select the 'Cookie Preferences' link located bottom right of the footer, available on all Website pages.

However, if you use your browser settings to block all cookies (including strictly necessary cookies) you may not be able to access all or parts of our Website.

Except for strictly necessary cookies, all cookies will expire two years after last use.

### **13. Keeping data secure**

We implement appropriate technical and organisational measures to protect personal data against unauthorised access, alteration, disclosure or loss. Measures include access controls (least privilege, MFA), encryption in transit, secure configuration and patching, endpoint protection, supplier due diligence, and tested backup/restore. We align our controls with recognised good practice such as Cyber Essentials/Cyber Essentials Plus controls and proportionate ISO-aligned measures.

If you suspect any misuse or loss or unauthorised access to your data, please let us know immediately by contacting us via this e-mail address: [data.protection@snc-ms.uk](mailto:data.protection@snc-ms.uk)

If you want detailed information on how to protect your information and your computers and devices against fraud, identity theft, viruses and many other online problems, please visit [www.getsafeonline.org](http://www.getsafeonline.org). Get Safe Online is supported by HM Government and leading businesses.

### **14. Data retention**

Unless a longer retention period is required or permitted by law, we will only hold your data on our systems for the period necessary to fulfil the purposes outlined in this Policy or until you request that the data be deleted.

Even if we delete your data, it may persist on backup or archival media for legal, tax or regulatory purposes.

### **15. Your rights**

You have the following rights in relation to your data:

- Right to access– request access to your personal data (commonly known as a "data subject access request"). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.
- Right to correct– the right to have your data rectified if it is inaccurate or incomplete.
- Right to erase– the right to request that we delete or remove your data from our systems.

- Right to restrict our use of your data– the right to “block” us from using your data or limit the way in which we can use it.
- Right to data portability– the right to request that we move, copy or transfer your data.
- Right to object – the right to object to our use of your data including where we use it for our legitimate interests.

To make enquiries about this Policy, to exercise any of your rights set out above, or withdraw your consent to the processing of your data (where consent is our legal basis for processing your data), please contact us via this e-mail address: [data.protection@snc-ms.uk](mailto:data.protection@snc-ms.uk).

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK regulator for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

It is important that the data we hold about you is accurate and current. Please keep us informed if your data changes during the period for which we hold it.

#### **16. Links to other websites**

This Website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This Policy does not extend to your use of such websites. You are advised to read the Policy or statement of other websites prior to using them.

#### **17. Changes of business ownership and control**

SNC MS UK may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of SNC MS UK. Data provided by Users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this Policy, be permitted to use the data for the purposes for which it was originally supplied to us.

We may also disclose data to a prospective purchaser of our business or any part of it.

In the above instances, we will take steps with the aim of ensuring your privacy is protected.

#### **18. General**

Emails and other electronic communication with us may be monitored. Calls to us may be recorded for business continuity, quality control, regulatory and/or monitoring purposes.

You may not transfer any of your rights under this Policy to any other person. We may transfer our rights under this Policy where we reasonably believe your rights will not be affected.

If any court or competent authority finds that any provision of this Policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this Policy will not be affected.

Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

This Policy will be governed by and interpreted according to the law of England and Wales. All disputes arising under this Policy will be subject to the exclusive jurisdiction of the English and Welsh courts.

#### **19. Changes to this Policy**

SNC MS UK reserves the right to change this Policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the Policy on your first use of the Website following the alterations. You may contact SNC MS UK by email at [data.protection@snc-ms.uk](mailto:data.protection@snc-ms.uk).

#### **20. “GDPR” definition**

Data protection legislation controls how your personal information is used by organisations, including businesses and government departments. In the UK, data protection is governed by the [UK General Data Protection Regulation \(UK GDPR\)](#) and the [Data Protection Act 2018](#).

Everyone responsible for using personal data has to follow strict rules called ‘data protection principles’ unless an exemption applies. You can find out more about GDPR here: <https://www.gov.uk/data-protection>.

[ENDS]